

## Important information for Builders & Architects

At Danmar we are committed to ensuring that your dealings with us are of the highest standard. Our aim is to ensure that ordering a garage door is a seamless and effortless process, thus ensuring you are able to deliver maximum value to your customers. In order for us to deliver this outcome, it is vital that we work together to satisfy both our needs. The following information is intended to assist us in this process:

### Minimising costs

In addition to reducing product costs, eliminating pelmets or jambs will also reduce installation costs. To eliminate the need for pelmets or jambs, it is preferred that the following minimum clearances are taken into consideration during the design / construction process.

### Required clearances (Sectional Door only)

In order to eliminate the need for jambs, a minimum 125mm wall space is required immediately next to the garage opening. It is essential that this clearance be extended into the garage up to the position of the Auto Opener (positioned at door height + 1000mm). Fig 1 below indicates these clearances.

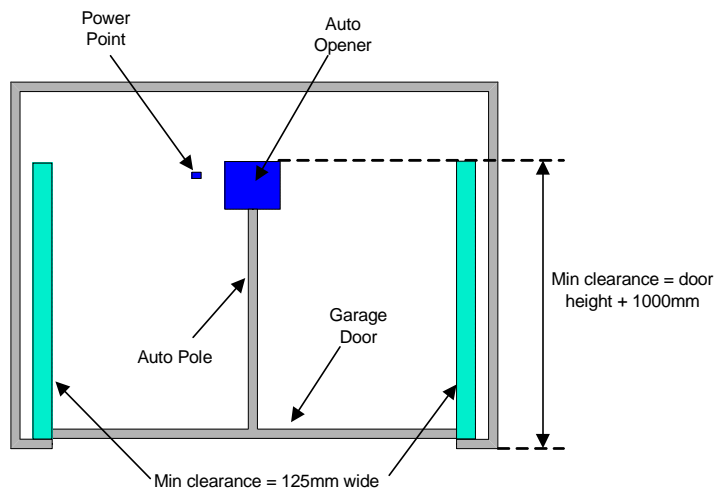


Fig. 1: Clearances - Top View

In order to eliminate the need for a pelmet, it is essential that a **minimum clearance of 250mm** be allowed between the top of the garage opening / top of the arch and the garage ceiling. If a cornice has been fitted, to **avoid cutting into the cornice** during installation, a **minimum clearance of 250mm is required from the bottom of the cornice**, not the ceiling. Figure 2 indicates the clearances required.

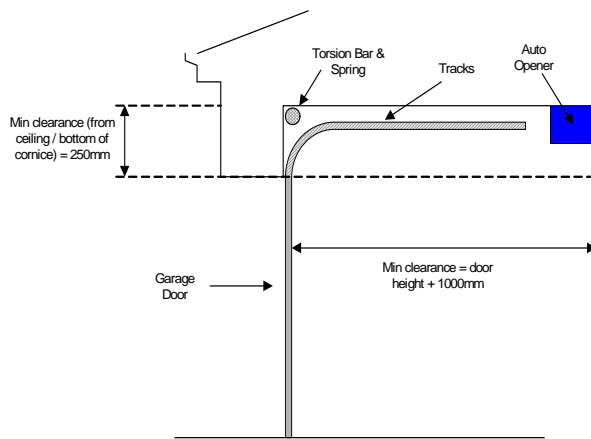


Fig. 2: Clearances - Side View

## Final Measure

Danmar will only carry out a final site measure once the concrete has been poured and the height of the garage door can be ascertained accurately.

In situations where the concrete has not been poured, Danmar will only accept an order if the customer (i.e. the builder) signs off on the final measurements. Danmar will manufacture the garage door to those measurements and cannot accept any responsibility for inaccurate sizes provided by the customer.

## Lead Times

For garage doors listed within Danmar's catalogue, lead times generally vary between 3 – 6 weeks. These lead times can increase dramatically during holiday periods such as Easter and Christmas.

Lead times for garage doors that require different designs, materials etc. could vary significantly and are dependent on the complexity of the design and the level of involvement required from all the parties, i.e. builder, customer, architect, suppliers etc..

**Note:** The lead times are quoted from when Danmar **receives and accepts** the order. The acceptance of the order is primarily based on Danmar receiving all pertinent information and paperwork from the customer.

## Accepting an Order

Danmar cannot accept verbal orders. All orders must be in writing and contain the following information:

- Customer Order number
- Reference to quotation provided by Danmar
- Signed acceptance of Danmar's quotation

## Colour matching

Due to the natural colour variation of timber, Danmar cannot match the garage door to any existing feature of the home or any other garage door viewed by the customer. Our standard colour range consists of:

- Dark Oak – this is our standard and most popular colour
- Clear Pine
- Walnut
- Jarrah

## Reporting of Damages

Subsequent to Danmar installing the garage door, it is the responsibility of the customer to inspect the door and report any defects or damages within 24 hours. After this period, Danmar cannot accept any claims relating to defects or damages not covered under warranty.